

Enterprise price plan guide

Vodafone One Net Business



This Price Plan Guide applies to the Vodafone One Net Business price plans and is incorporated into the Commercial Terms between Vodafone and Customer and, together with the One Net General Terms and Conditions and Mobile Service Terms, shall form the Agreement for Vodafone One Net Business. This Price Plan Guide applies to business customers only. All Charges exclude VAT. 4G network as standard (available when in a 4G area) for Mobile and Complete Customer User Types.

Core Package Price Plan

Vodafone One Net	Office		Mobile				Complete			
User Type	Fixed User		Mobile User				Mobile & Fixed User			
Descriptions	PPM	Red	PPM	Red	Red	Red	PPM	Red	Red	Red
Price – 5 years (per month per User)	£7.00	£15.00	£11.00	£30.00	£35.00	£39.00	£18.00	£40.00	£45.00	£49.00
Price – 3 years (per month per User)	£8.00	£16.00	£13.00	£32.00	£37.00	£41.00	£21.00	£43.00	£48.00	£52.00
Price – 2 years (per month per User)	£9.00	£17.00	£15.00	£34.00	£39.00	£43.00	£24.00	£46.00	£51.00	£55.00
Mobile, Landline, Freephone	PPM	Unlimited	PPM	Unlimited	Unlimited	Unlimited	PPM	Unlimited	Unlimited	Unlimited
Texts	N/A	N/A	PPT	Unlimited	Unlimited	Unlimited	PPT	Unlimited	Unlimited	Unlimited
Internal Calls & Voicemail	Inclusive									
Data (4G)	N/A	N/A	PPM	2GB	4GB	8GB	N/A	2GB	4GB	8GB
WiFi	N/A	N/A	N/A	500MB	1GB	3GB	N/A	500MB	1GB	3GB
One-Off Installation Charge	Inclusive on 3 & 5 years term, £500 on a 2 year term									
Monthly site charge	£125									
Euro Traveller with Red (daily charge)	N/A	N/A	N/A	£2.50	£2.50	£2.50	N/A	£2.50	£2.50	£2.50
EuroTraveller with PPM	N/A	N/A	Calls back to UK charged at 8p per min (more details below)	N/A	N/A	N/A	Calls back to UK charged at 8p per min (more details below)	N/A	N/A	N/A
WorldTraveller (daily charge)	N/A	N/A	£5.00	£5.00	£5.00	£5.00	£5.00	£5.00	£5.00	£5.00

Inclusive and Unlimited minutes or text options

One Net Business provides two types of calling options (Red and Pence per Minute (“PPM”), as set out in the table above) for our Customer User Types (Mobile, Fixed and Complete, also as set out above).

One Net Business Red plans:

Each voice Connection on a One Net Business Red price plan has unlimited calls to UK mobiles and UK landlines (starting 01, 02, 03) and standard UK text messages made or sent (as applicable) from and to the UK. All other call and text types on a One Net Business Red price plan shall be charged at the out of bundle rates set out in this Price Plan Guide.

Calls made through the return call service via voicemail are not included in Customer’s allowance.

One Net Business PPM plans:

Each voice Connection on a One Net Business PPM price plan has unlimited calls to other One Net numbers and Voicemail.

All other call and text types on a One Net Business PPM price plan shall be charged at the pence per minute rates set out in this Price Plan Guide.

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One Net Business Extras

	Extra	Term	Price per User per month (unless otherwise expressed)
One Net Business Extras	Analogue/conf./FAX	24 month, 36 month, 60 month	£5.00
	One Net Conf Phone IP6000 – 24 month	24 month	£33.00
	One Net Conf Phone IP7000 – 24 month	24 month	£48.00
Additional Services	500MB Data		£5.00
	1GB Data		£8.50
	3GB Data		£13.50
	5GB Data		£17.50
	8GB Data		£21.50
	Itemised Billing - Paper - per user		£1.28
	Business Insurance Damage Cover		£6.00
	Business Insurance Plus		£9.00
	300 minutes to 0845 & 0870		£2.08
Roaming & International	EuroTraveller with Red (included in Red plans) (see EuroTraveller Red for all pricing detail)		£2.50 per day in Europe Zone 2 No daily fee charged in Europe Zone 1
	EuroTraveller PPM (included in PPM plans) (see EuroTraveller PPM for all pricing detail)		£2.50 per day in Europe Zone 2 (except for calls back to the UK) No daily fee charged in Europe Zone 1
	World Traveller (included in Red and PPM plans)		£5.00 per day
	RoW Data Traveller		£5.00 per day
	NI Caller Plus (available on Red plans)		(Please see details below)
	NI Caller Plus PPM (available on PPM plans)		(Please see details below)
	Call Abroad 75		£5.00
	Call Abroad 125		£8.00
	Call Abroad 200		£12.00
Call Abroad 500		£20.00	

EuroTraveller with Red price plans

Customers who have purchased One Net Business Red price plans (Mobile and Complete) are automatically opted into EuroTraveller. The EuroTraveller Price Plan Guide applies, and can be found online at www.vodafone.co.uk/terms under Business Price Plan Guide – Business EuroTraveller.

By opting into EuroTraveller, Customers will automatically opt out of the monthly spend limit for data in our Europe Zone because Customers will be using their UK data allowance. Customers will still be opted into the monthly spend limit in our WorldTraveller Zone and countries in the Rest of World Zone.

EuroTraveller calls to the UK from our Europe Zone 1 and 2 with PPM price plans (“EuroTraveller PPM”)

Customers who have purchased One Net Business PPM price plans (Mobile and Complete) are automatically opted into EuroTraveller PPM.

In our Europe Zone 1 the domestic rates (set out in the Pence Per Minute table below) are charged for data, texts and calls within the Europe Zone1 and to the Europe Zone 2 and the UK. Please note that the ‘Calls to Other UK mobile networks’ rates are charged for all calls. No daily fee is charged in the Europe Zone 1. The International rates (set out in the table below) are charged for calls from Europe Zone 1 and 2 to other roaming zones.

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In our Europe Zone 2 calls to the UK are charged at 8p per minute. The EuroTraveller daily charge of £2.50 (excluding VAT) will not be charged for calls to the UK from our Europe Zone 2.

Domestic rates (set out in the Pence Per Minute table below) are charged plus the daily charge of £2.50 (excluding VAT) is triggered if data is used, a SMS is sent or calls are made to a country within our Europe Zone 2 or a SMS is sent or calls are made from Europe Zone 2 to a country within our Europe Zone 1. Please note that the 'Calls to Other UK mobile networks' rates are charged for all calls.

The daily charge of £2.50 (excluding VAT) is also charged if a SMS is sent or call is made from Europe Zone 2 to US/Canada, Popular Long Distance, Other Long Distance or Rest of World, which is in addition to the rates set out in the International Calls table below.

All other terms of EuroTraveller apply unchanged and can be found online at www.vodafone.co.uk/terms under Business Price Plan Guide – Business EuroTraveller.

By opting into EuroTraveller PPM, Customers will automatically opt out of the monthly spend cap for data in our Europe Zone 1 and 2 because a Customer will be using their UK data allowance. Customers will still be opted into the monthly spend cap in our WorldTraveller Zone and countries in the Rest of World Zone.

World Traveller

Customers who have purchased One Net Business Red or PPM price plans (Mobile and Complete) are automatically opted into WorldTraveller.

Customers accept that by opting in to WorldTraveller it will opt out of the 50 euro rest of the world monthly spend data cap and associated notifications whilst in the WorldTraveller Zone. If a Customer chooses to subsequently opt out of WorldTraveller, Customers will automatically be opted back into the 50 euro rest of the world monthly spend data cap and associated notifications whilst in the WorldTraveller Zone.

All other terms of WorldTraveller apply unchanged and can be found online at www.vodafone.co.uk/terms under Business Price Plan Guide – Business WorldTraveller.

For specific roaming charges please see Business WorldTraveller at: www.vodafone.co.uk/terms

Call Abroad (75, 125, 200 and 500 Minutes)

Call Abroad is available on One Net Business Red and PPM price plans, for use on any Office, Mobile or Complete User Type when making calls from the UK to any country (except Cuba and countries under EU/UN embargo). The number of minutes within the add-on are available on a monthly basis. Any usage in excess of the inclusive allowance will be charged at standard rates, detailed in the Pence per Minute and Out of Bundle rates section below.

All other terms of Call Abroad apply unchanged and can be found online at <https://www.vodafone.co.uk/terms-and-conditions/consumer/mobile/calling-and-travelling-abroad/Vodafone-call-abroad/index.htm> under Vodafone Call Abroad.

One Net Business Domestic Pence per Minute and Out of Bundle rates

The following prices apply to calls, texts and data that are in excess of any inclusive allowance or which are not included in an inclusive allowance.

Call Type	PPM Pence Per Minute	Red Out of Bundle
Internal calls	0p	0p
Voicemail	0p	0p
Calls to Vodafone UK mobiles and UK landlines (starting 01, 02, 03)	1p	Inclusive
Calls to Other UK mobile networks	3p	Inclusive
UK SMS	10p	Inclusive
UK MMS	31p	31p
0500/0800/0808	0p	0p
0870/0871/0872/0843/0844/0845	37.5p a minute plus a service charge* (one-minute minimum call charge)	37.5p a minute plus a service charge* (one-minute minimum call charge)

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Call Type	PPM Pence Per Minute	Red Out of Bundle
Premium Rate (starting 09)	37.5p a minute plus a service charge* (one-minute minimum call charge)	37.5p a minute plus a service charge* (one-minute minimum call charge)
Calls to other directory enquiries (118)	37.5p a minute plus a service charge* (one-minute minimum call charge)	
UK data usage	£12.77/GB	

* A service charge also applies for calls to numbers starting 084, 087, 09 or 118, as advertised by the organisation offering the service (such as your bank or travel agent). More information is available at www.ukcalling.info

Calls, texts and data outside the UK

These are the rates Customer will pay if not opted into EuroTraveller or any roaming calls extras .

Vodafone has divided the world into zones which carry different Charges. As zones, countries and Charges change from time to time, please check Vodafone's website before travelling at vodafone.co.uk/workingabroad.

Zone	Receiving calls; Making calls & Sending texts within Europe Zone1 and Back to the UK; Using the internet	Sending picture messages	Making Calls & Sending texts from Europe Zone 1 to any other Zone
Europe Zone 1	Domestic (†)	Domestic (†)	International (*)

Zone	Making calls in Europe and Back to the UK	Making Calls From Europe to USA/Canada and Rest of the World	Receiving calls	Sending texts	Sending picture messages	Using the internet
Europe Zone 2	20.42p per minute	79p per minute	5.95p per minute	6.8p per text	37p per picture message	38.29p per MB

Zone	Making calls in Country and back to the UK	Making Calls to other Country	Receiving calls	Sending texts	Sending picture messages	Using the internet
Asia Pacific	80p per minute	179p per minute	75p per minute	35p per text plus the UK text message rate	37p per picture message	£3 per MB for the first 5MB, £15 per 5MB thereafter
USA & Canada	100p per minute	179p per minute	80p per minute	35p per text plus the UK text message rate	37p per picture message	£3 per MB for the first 5MB, £15 per 5MB thereafter
Rest of World Zone 1	140p per minute	179p per minute	100p per minute	35p per text plus the UK text message rate	37p per picture message	£3 per MB for the first 5MB, £15 per 5MB thereafter
Rest of World Zone 2	200p per minute	200p per minute	150p per minute	50p per text plus the UK text message rate	37p per picture message	£6 per MB for the first 5 Mb, then £30 per 5MB thereafter

(†) Customers are charged standard UK charges and standard UK out-of-bundle charges. UK off-net rates ('Calls to the other UK mobile networks') apply for all calls. Calls to non-standard UK numbers (premium rate, directory enquiry, non-geographical, etc.) are charged **3.9p** per min. Calls to UK FreePhone numbers (0800, 0808) are **free of charge**. UK Non-geographic minutes bundles can't be used in Europe Zone 1.

(*) Cross-zone calls & texts are charged as International calls and texts. Any applicable International add-ons and/or inclusive International minutes apply. (See 'International Calls' and 'Call Abroad' for the International rates and add-ons)

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Inclusive European Roaming Fair Usage Policy (FUP)

Inclusive European Roaming services are intended for use during periodic travel and not for customers roaming across foreign networks on a semi-permanent or permanent basis.

If customers use their mobile in the inclusive European roaming zone for more than 50% of the time in any 4 month rolling period, they will receive a text requesting more moderate use of our roaming services.

If customers' usage in the inclusive European roaming zones continues to exceed 50% as described above, over the 2-week period following the first notification, customers may be charged for further use or we may bar them from using our roaming services. Customers will be notified before we this.

List of Countries by Zone:

Europe Zone 1: Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France (inc. Monaco), Germany, Gibraltar, Greece, Hungary, Iceland, Italy (inc. Vatican City), Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, The Netherlands, Norway, Poland, Portugal (inc. Madeira), Republic of Ireland, Romania, Slovakia, Slovenia, Spain (inc. Balearic Islands), Sweden

Europe Zone 2: Albania, Bosnia and Herzegovina, Faroe Islands, Guernsey, Isle of Man, Jersey, San Marino, Switzerland, Turkey

USA & Canada

Asia Pacific: Australia, New Zealand, South Africa, Singapore, Taiwan, Thailand

Rest of World Zone 1: All other countries

Rest of World Zone 2: Andorra, Belize, Bhutan, Burundi, Comoros, Cook Islands, Cuba, Djibouti, Equatorial Guinea, Ethiopia, Greenland, Laos, Lebanon, Libya, Madagascar, Maldives, Sao Tome and Principe, Solomon Islands, Turkmenistan, Uzbekistan

Northern Ireland Caller Plus

The Northern Ireland Caller Plus and Northern Ireland Caller Plus PPM add-ons are only available to One Net Business Customers with an account registered to a Northern Ireland address. The charges as stated below apply to Office, Mobile and Complete User Types. Northern Ireland Caller Plus takes priority if used in conjunction with EuroTraveller RED or EuroTraveller PPM.

Call Type	PPM Pence Per Minute	Red Out of Bundle
Add on	NI Caller Plus PPM	NI Caller Plus
Internal calls	0p	0p
Voicemail	0p	0p
Calls to Vodafone UK mobiles and UK landlines (starting 01, 02, 03)	1p	Inclusive
Calls to Other UK mobiles	3p	3p
Calls to ROI landlines and mobiles*	3p	3p
Calls to ROI landlines and mobiles**	3p	3p
UK SMS	10p	Inclusive
ROI SMS*	10p	Domestic bundle then 10p
0800/0808	Free of Charge	Free of Charge
0870/0871/0872/0843/0844/0845	29p	29p
Premium Rate (starting 09)	29p	29p
Out of bundle/allowance data usage	£12.77/GB	Domestic bundle, then £12.77/GB
ROI data usage*	£12.77/GB	Domestic bundle, then £12.77/GB

* whilst roaming in ROI

**From the UK

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International Calls

International calls	PPM	Breakdown
Europe	6p	Andorra, Azores, Canary Islands, Republic of Ireland, Gibraltar, Greece, Italy, Monaco, Portugal, Spain, Vatican City, Belgium, Denmark, France, Germany, Liechtenstein, Luxembourg, Netherlands, Sweden, Switzerland Albania, Bosnia, Croatia, Czech Republic, Estonia, Faroe Islands, Herzegovina, Hungary, Latvia, Lithuania, Malta, Poland, Romania, Slovakia, Slovenia, Austria, Cyprus, Finland, Iceland, Norway
US/Canada	1p	United States of America, Canada
Popular Long-distance	12p	Australia, New Zealand, Singapore, South Africa, Taiwan, Thailand, Hong Kong, Japan, Bangladesh, India, Pakistan, Sri Lanka, Turkey
Other Long-distance	35p	Israel, Palestine, Kuwait, Oman, Qatar, Saudi Arabia, United Arab Emirates, Egypt, Jordan, Lebanon, Syria
Rest of World	50p	Everywhere else

General

Any data allowance or usage increment relates to use of all or part of the specified amount. Charges are correct at time of print. Unless Customer is on a '4G Ready' or '4G' plan, upload data speed will be limited to 8Mbps and download data speed will be limited to 10Mbps.

Customer may use roaming services from other providers, but Customer acknowledges that any such use is outside this Agreement and shall not contribute to any Target Spend (where applicable).